

Pharmacy Stamp

Age

Title, Forename, Surname & Address

D.o.B

To my GP

Please don't stamp over age box

Number of days' treatment
N.B. Ensure dose is stated

NHS Number:

Endorsements

Offer SMS or online booking for appointments, and SMS or email contact with the surgery.

Ask Deaf people how they would like to communicate with you, and record it on their notes. That way, the next time I book an appointment you can make the best arrangements.

Set up a simple system for booking interpreters, and make sure all staff know how to do it. NEVER rely on family to interpret.

When an interpreter is being used, book double-length appointments to allow for interpretation.

Make sure you have a system which doesn't rely on shouting out names to call patients from the waiting room.

**Take a few minutes to set-up InterpreterNow at your practice, for the times when you can't get an interpreter quickly enough.
www.interpreternow.co.uk**

Signature of Prescriber

Date

For dispenser
No. of
Prescns.
on form

Remember that unless your Deaf patient requests it, using lip-reading or writing things down in consultations is not a "reasonable adjustment" under the Equality Act.



**THE DEAF HEALTH
CHARITY
SIGNHEALTH**



PRESCRIPTIONS FOR CHANGE

THE SICK OF IT REPORT IS THE WORLD'S FIRST LARGE STUDY OF THE HEALTH OF DEAF PEOPLE. IT SHOULD SHOCK AND WORRY EVERY GP.

Deaf people are more likely to have undiagnosed conditions which could lead to life-threatening illness. And when conditions have been diagnosed, they are more likely than hearing people to be getting inadequate treatment.

Poor access at doctors' surgeries is one of the major causes. Difficulty booking appointments means Deaf people don't go to the doctor when they should. Problems communicating mean the doctor and patient misunderstand each other.

"MY DOCTOR IS GOOD AT LISTENING"



PLEASE TURN OVER TO SEE THE SIMPLE CHANGES YOU CAN MAKE TO IMPROVE THE HEALTH OF YOUR DEAF PATIENT

www.sick-of-it.com



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